Jon David Ice

Jonathan Nix

Jeff Killeen

Usability Software Engineering Quality

* Different depending on who end user is
* Need to be designed based on needs of the user
* Novice might like lots of windows
* Expert wants fewest amount of keystrokes
* Is the end user hardware and other systems
* Friendliness includes correctness
  + Right answers?
  + How fast?
* Does it meet the requirements of the user and maximize the potential the user can accomplish
* Usability can be achieved by standardization